

Email-to-anything

Email to Lead, Case or any Salesforce Object

Popular Help & FAQs

Getting Started with e2a

- [Introduction](#)
- [Getting Started](#)
- [Granting Login Access](#)

e2a Installation

- [Installation Process](#)

Learn more about e2a

- [e2a Product Page](#)
- [e2a for Sales Teams](#)
- [e2a for Service Teams](#)
- [e2a Pricing](#)
- [About Ortoo](#)

e2a FAQs

- [Emails not received into Salesforce](#)
- [How does e2a compare to Email-to-Case?](#)
- [How to Set up an Unmatched Email Queue](#)
- [How to resolve Duplicates Detected error?](#)
- [Is there a limit for outbound emails?](#)
- [How to create Custom Buttons to send an e2a Email?](#)
- [Common Use cases for Alternate Thread Id](#)

To access full list of FAQs please see main menu on left (PC) or top left (mobile)

Can't find an answer?

Want to ask a question, or some help setting things up?
support@ortooapps.com

Have a question about pricing, licensing, or want to chat about your requirement?
sales@ortooapps.com

Email-to-anything (e2a) enables you to create and update any Salesforce object by email. 100% native to Salesforce, e2a is a powerful app, available on a FREE trial from the AppExchange, which can help transform productivity and performance in Sales, Service and Helpdesk environments. [Learn more about Email-to-anything.](#)